







Digital Befriending Guidelines for Beneficiaries

-  Speak to your volunteer in a communal area e.g. living room. NOT in bath or bed
-  Keep staff updated about your sessions
-  Report any concerns to your staff or SVC
-  Let SVC know if a volunteer has let you down

Conversation Topics

“My name is...”

“I am from...”

“How are you?”

“I like...”

“I dislike...”



Sgiliau a Gwirfoddoli Cymru



Skills & Volunteering Cymru

Conversation Topics



Hobbies



Music



TV



Films



Sports



Games



Shopping



Food



Phone Calls

- Phone calls with your volunteer will be recorded to keep you and your volunteer safe.
- Your volunteer will call you on SVC's new number.
- You can email SVC on info@svccymru.org if you miss a call from your volunteer.